

TERMS & CONDITIONS
ASTRO CHINESE NEW YEAR CAMPAIGN
("Astro CNY Campaign")

- i. These Astro CNY Campaign Terms and Conditions shall be read together with the [General Terms and Conditions for Astro Services](#). Unless otherwise specified, capitalised terms used in these Astro CNY Campaign Terms and Conditions shall have the same meaning ascribed to it in the [General Terms and Conditions for Astro Services](#).
- ii. In conjunction with Chinese New Year festive celebration, Astro is holding this Astro CNY Campaign which is available from 3 January 2023 to 28 February 2023 (inclusive) ("**Astro CNY Campaign Period**") to offer its Customers, the following:

OFFER	DESCRIPTION
Offer 1	<u>Offer for New Astro Account Subscription</u> A. Selected Astro TV Packs Discount Offers B. Installation Fee Discount Offer C. Channel Free Preview ("CFP") Offer
Offer 2	Online Merchandise Giveaway

1. OFFER FOR NEW ASTRO ACCOUNT SUBSCRIPTION ("OFFER 1")

- i. The Customer who subscribes to new Astro account under this Offer 1 shall maintain and keep the Astro subscription account active for a minimum period of twenty-four (24) months from the activation date of the Astro subscription account ("**Minimum Subscription Period**"). Early termination of the Astro subscription account prior to the expiry of the Minimum Subscription Period shall be subjected to an early cancellation fee of:
- a. for Ulti Box – RM600 to be prorated over the Minimum Subscription Period x the remaining months of the Minimum Subscription Period; or
- b. for Ultra Box – RM1,000 to be prorated over the Minimum Subscription Period x the remaining months of the Minimum Subscription Period.
- ii. The cancellation fee above is applicable to both the Plug & Play and installer-assisted set up method.

A. SELECTED ASTRO TV PACKS DISCOUNT OFFERS

- i. Customers who subscribe to a new Astro account during the Astro CNY Campaign Period are entitled to enjoy discount offers which are set out in the table below:

SELECTED ASTRO TV PACK	OFFER FOR ON- GROUND SUBSCRIPTION	OFFER FOR ONLINE SUBSCRIPTION	INSTALLATION FEE DISCOUNT	CHANNEL FREE PREVIEW
Entertainment	x	8 months discount	✓	✓
Sports	x		✓	✓
Movies	x		✓	✓
Entertainment Plus	6 months discount		✓	✓
Sports Plus			✓	x
Movies Plus			✓	x
Premium 1			✓	✓
Premium 2				
Premium 3				
Platinum				

- ii. Depending on the mode and package of subscription the Customer subscribes to, the Customer is entitled to a discounted rate for the first 6/8 months of subscription of selected Astro TV Pack. Subsequent thereto, the Customer will be charged the standard retail price. Details of the discounted rates and standard retail prices for selected Astro TV Packs are set out below:

a. On-ground subscription

Selected Astro TV Pack	Discount entitlement	Standard Retail Price
Entertainment Plus	10% rebate (RM13.00) x 6 months	RM129.99
Sports Plus		
Movies Plus		
Premium 1	10% rebate (RM12.50) x 6 months	RM124.99
Premium 2	10% rebate (RM15.00) x 6 months	RM149.99
Premium 3	10% rebate (RM15.50) x 6 months	RM154.99
Platinum	10% rebate (RM19.50) x 6 months	RM 194.99

b. Online subscription (via Astro website/My Astro/WhatsApp)

Selected Astro TV Pack	Discount entitlement	Standard Retail Price
Entertainment	20% rebate (RM18.00) x 8 months	RM89.99
Sports		
Movies	20% rebate (RM19.00) x 8 months	RM94.99
Entertainment Plus	20% rebate (RM26.00) x 8 months	RM129.99
Sports Plus		
Movies Plus		
Premium 1	20% rebate (RM25.00) x 8 months	RM124.99
Premium 2	20% rebate (RM30.00) x 8 months	RM149.99
Premium 3	20% rebate (RM31.00) x 8 months	RM154.99
Platinum	20% rebate (RM39.00) x 8 months	RM 194.99

- iii. All prices set out above are exclusive of Government Tax.
- iv. The discounted rate will be reflected on the Customer's first month bill until the 6th/8th month bill (depending on the mode and package of subscription) provided that the Customer shall:
 - a. maintain an active Astro subscription account for 6/8 continuous months from the date the selected Astro TV Pack is activated by Astro. If for whatever reason the Customer's Astro subscription account is suspended or terminated within the first 6/8 months, the Customer will not be entitled to continue to enjoy the discounted rate upon reactivation of the Astro subscription account; and
 - b. not change the selected Astro TV Pack that the Customer subscribed to for 6/8 continuous months from the date the selected Astro TV Pack is activated by Astro.

B. INSTALLATION FEE DISCOUNT OFFER

- i. For every new Astro account subscribed by Customers within the Astro CNY Campaign Period, Astro is offering a discounted fee for the installation of Astro set top box to Customers who sign up to any Astro TV pack i.e. Primary, Entertainment, Sports, Movies, Entertainment Plus, Sports Plus, Movies Plus, Premium 1, Premium 2, Premium 3 or Platinum packs. This discounted fee for installation of Astro set top box is not available for Customers who subscribe to the Astro service bundled with any broadband service and Customer who upgrades the subscription from NJOI to Astro.

- ii. Details of the discounted fee for installation of Astro set top box are set out below:

Subscription Platform	Astro Set Top Box	Standard Installation Fee	Discounted Installation Fee
On-ground	Ultra/Ulti (Standard)	RM99	RM65 (rebate of RM34)
	Ultra/Ulti (Plug & Play)	RM39	RM15 (rebate of RM24)
	Upgrade to Ultra (Standard)	RM199	RM165 (rebate of RM34)
	Upgrade to Ultra (Plug & Play)	RM59	RM35 (rebate of RM24)
Online (Astro website or WhatsApp)	Ultra/Ulti (Standard)	RM99	RM99 (no rebate)
	Ultra/Ulti (Plug & Play)	RM39	Free (rebate of RM39)
	Upgrade to Ultra (Standard)	RM199	RM199 (no rebate)
	Upgrade to Ultra (Plug & Play)	RM59	RM20 (rebate of RM39)

C. CHANNEL FREE PREVIEW (“CFP”) OFFER

- i. For every new Astro account subscribed by Customers within the Astro CNY Campaign Period (except for subscription to Sports Plus or Movies Plus Astro TV packs), the Customer will be entitled to a CFP Offer as follows:

Astro TV Packs Subscribed by Customer	CFP Entitlement	
	On-Ground Subscription	Online Subscription
Primary	Thirty (30) days free preview to either Movies OR Sports OR Entertainment channels	Thirty (30) days free preview to Movies channels
Entertainment	Thirty (30) days free preview to Entertainment Plus channels	
Sports	Thirty (30) days free preview to Entertainment Plus channels	
Movies	Thirty (30) days free preview to Entertainment Plus channels	
Entertainment Plus	Sixty (60) days free preview to Platinum channels	

Premium 1	<ul style="list-style-type: none"> • Sixty (60) days free preview to Platinum channels • Twenty-four (24) months free preview to either Chinese OR Indian OR Indonesian Favourites channels 	<ul style="list-style-type: none"> • Sixty (60) days free preview to Platinum channels • Twenty-Four (24) months free preview to Chinese Favourites channels
Premium 2	Sixty (60) days free preview to Platinum channels	
Premium 3	Sixty (60) days free preview to Platinum channels	
Platinum	Twenty-four (24) months free preview to Sports Extra channels	

- ii. The free preview of channels will be activated within three (3) to seven (7) working days from successful activation of Astro subscription account.
- iii. The following terms and conditions shall apply under this CFP Offer:
 - a. Customer's Astro subscription account must be active to view the CFP. If for whatever reason the Customer's Astro subscription account is suspended or terminated within the respective CFP Offer period set out in the table above, the Customer will not be entitled to continue to enjoy free preview of channels upon reactivation of the Astro subscription account.
 - b. For all on-ground subscriptions, Customer may choose the Customer's preferred vernacular channel (either Indonesian OR Indian OR Chinese) if the CFP pack that the Customer is entitled to receive includes access to Asian Favourites.
 - c. All CFP entitlements exclude any over the top (OTT) subscriptions such as Netflix, Disney+ Hotstar, TVBAnywhere, BBC Player, beIN SPORTS CONNECT, HBO GO, iQiyi and any other OTT subscriptions added from time to time.
 - d. The CFP Offer is not available to Customers who subscribe to the Astro service bundled with any broadband service.

2. **ONLINE MERCHANDISE GIVEAWAY ("OFFER 2")**

- i. Offer 2 is available throughout the Astro CNY Campaign Period and is limited to the first 100 Customers who sign up and activate their new Astro accounts during the Astro CNY Campaign Period. In any event, the Astro account should be activated by Customer on or before by 8 March 2023 in order to be eligible for this Offer 2.
- ii. Offer 2 is valid for eligible Customers while stocks last.
- iii. Offer 2 is open to Customers who sign up for NEW Astro account and subscribe to the eligible Astro TV Packs (i.e. Premium Pack 1, Premium Pack 2, Premium Pack 3 or Platinum Pack), with the Minimum Subscription Period via Astro website at astro.com.my or WhatsApp.

- iv. Offer 2 is not available to Customers who subscribe to the Astro service bundled with any broadband service and Customer who upgrades the subscription from NJOI to Astro.
- v. Merchandise will be sent out to eligible Customers and the Customers may expect to receive the merchandise within thirty (30) days from the expiry of Astro CNY Campaign Period. Astro provides no guarantee as to the delivery date. The list of exclusive merchandise includes:
 - a. WANG TU Plush Toy
 - b. Chinese New Year 2023 (USB-16GB)
- vi. The Customer shall maintain and keep the Astro subscription account active throughout the Astro CNY Campaign Period to be eligible for the merchandise.
- vii. Astro reserves the right to change, revise or amend the Terms & Conditions above without prior notice to Customers.