

TERMS & CONDITIONS
ASTRO 2026 Q2 CAMPAIGN
("Campaign")

1. These terms and conditions for the Campaign ("**Campaign Terms and Conditions**") shall be read together with the [General Terms and Conditions for Astro Services](#). Capitalised terms used in these Campaign Terms and Conditions shall have the same meaning ascribed to them in the [General Terms and Conditions for Astro Services](#) unless otherwise specified. In the event of conflict or inconsistency between these Campaign Terms and Conditions and the [General Terms and Conditions for Astro Services](#), these Campaign Terms and Conditions shall prevail to the extent of resolving such conflict or inconsistency.
2. The Campaign will be held from 1 May 2026 until 31 July 2026, both dates inclusive ("**Campaign Period**"). Astro has the sole and absolute discretion to extend or vary the Campaign Period without prior notice to Customers. During this Campaign Period, Astro will be offering to Customers the following offer(s) ("**Offer**"), subject to the eligibility requirements set out in paragraph 3 below:

Offer	Programming Package	Subscription Fees Retail Price (per month)	Campaign Subscription Fee (per month)	24 Months Complimentary Viewing	Installation Fee
Offer 1	Astro One Entertainment	RM49.99	-	-	Either: (a) RM50 for standard Astro Box installation; or (b) Free for 'Plug n Play' Astro Box
Offer 1a	Astro One Entertainment + Netflix	RM87.67	RM74.90	Channels from 'Blockbuster' add-on	
Offer 2	Astro One Sports	RM99.99	RM69.99	-	
Offer 2a	Astro One Sports + Netflix	RM137.67	RM94.90	Channels from 'Blockbuster' add-on	
Offer 3	Astro One Epic Pack	RM199.99	RM159.99	-	

All prices set out above are exclusive of Government Tax.

3. Eligibility Requirements. All Customers (both new and existing) are eligible for the Offer.
4. Additional Conditions for Customers.
 - a. Customers who subscribe to Offer 1 or Offer 2 (both without Netflix) are not entitled to the 24 Months Complimentary Viewing.
 - b. Customers who subscribe to Offer 1a or Offer 2a (both with Netflix) are entitled to the 24 Months Complimentary Viewing.
 - c. Existing Customers. Customers with an existing Astro Services subscription account may subscribe to the Offer on these Campaign Terms and Conditions if:
 - i. The Customer has completed the Minimum Subscription Period for their current Programming Package(s), then they may switch their current Programming Package(s) to the Offer. If the Customer has not completed the Minimum Subscription Period for their current Programming Package(s), they may switch to an Offer if their monthly subscription fees for their current Programming Package(s) are the same or lower than the Campaign Subscription Fees for the Offer; or

- ii. The Customer subscribes to the Offer for a new installation address that is different from the current address of their existing Astro Services subscription account(s).
 - d. New Customers without an existing Astro Services subscription account may subscribe to any of the Offers above during the Campaign Period.
5. Minimum Subscription Period. Customers who subscribe to any of the Offers above must maintain and keep their Astro Services subscription account active for a Minimum Subscription Period of twenty-four (24) consecutive months starting from the activation date of such account.
6. Access to 24 Months Complimentary Viewing. Customer's access to the 24 Months Complimentary Viewing will be granted immediately after the successful activation of the Customer's Astro Services subscription account with the selected Offer. Customer's access to the 24 Months Complimentary Viewing will be terminated after the expiry of the twenty-four (24) month period.
7. Change of Programming Package. If a Customer wishes to change from the Offer to another Programming Package (including the addition or removal of add-ons) before the expiry of the Minimum Subscription Period:
- a. the Customer will be charged the applicable administrative fee as determined by Astro (if any) for such a change in accordance with the [General Terms and Conditions for Astro Services](#);
 - b. the Customer will no longer be entitled to subscribe to the Offer on these Campaign Terms and Conditions after the change of Programming Package; and
 - c. the Customer will be subject to a new Minimum Subscription Period of twenty-four (24) consecutive months commencing from the date the Programming Package is changed in accordance with the [General Terms and Conditions for Astro Services](#).
8. Early Termination or Suspension. In the event the Customer causes the Astro Services subscription account to be suspended or terminated prior to the expiry of the Astro Services Minimum Subscription Period by breaching these Campaign Terms and Conditions and/or the [General Terms and Conditions for Astro Services](#), the Customer shall pay the applicable early cancellation fee:
- a. Astro Box early cancellation fee depending on the Astro Box variant:
 - i. *for subscription with Ulti Box:* RM600.00 to be prorated based on the percentage of remaining months of the Astro Services Minimum Subscription Period; or
 - ii. *for subscription with Ultra Box:* RM1,000.00 to be prorated based on the percentage of remaining months of the Astro Services Minimum Subscription Period;

For example, if a Customer terminates their Astro Services subscription account with Ultra Box and has twelve (12) months remaining of their Minimum Subscription Period, the Customer will pay a cancellation fee of RM500.00 (50% of RM1,000.00).
 - b. the Netflix early cancellation flat fee of RM10.00, where applicable.
9. Following the suspension or termination, if the Customer so wishes to reconnect or reactivate the Astro Services subscription account, the Customer will no longer be entitled to subscribe to the Offer and on these Campaign Terms and Conditions.

10. Expiry of Minimum Subscription Period. Upon expiry of the Minimum Subscription Period, the Customer will no longer be entitled to subscribe to any of the Offers on these Campaign Terms and Conditions. The Customer may choose to continue subscribing to the Programming Package under the selected Offer at the applicable then-current subscription fees retail price without a subsequent Minimum Subscription Period imposed.
11. The Offer is separate and independent of and will not be valid with any other on-going Astro promotions, offers or campaigns.
12. The Offer is not applicable to Customers who subscribe to a Programming Package bundled with any broadband service, or Customers who upgrade their NJOI subscription to a Programming Package.
13. Astro reserves the right to change, revise or amend these Campaign Terms and Conditions without any prior notice to Customers. Customers will be notified of such changes from time to time, if any.