

TERMS & CONDITIONS
Astro One: Partner Exclusive Pack

1. These Terms and Conditions for the Astro One: Partner Exclusive Pack Offer ("**Terms**") shall be read together with the General Terms and Conditions for Astro Services and Astro Fibre Terms and Conditions, both accessible [here](#). Unless otherwise specified, capitalized terms used in these Terms shall have the same meaning ascribed to them in the General Terms and Conditions for Astro Services or Astro Fibre Terms and Conditions, as the case may be. In the event of conflict or inconsistency between these Terms, the General Terms and Conditions for Astro Services, and the Astro Fibre Terms and Conditions, these Terms shall prevail but only to the extent of resolving such conflict or inconsistency.
2. Effective 28 August 2025, employees of participating Astro corporate partners may subscribe to the Astro One: Partner Exclusive Pack, subject to the eligibility requirements set out in paragraph 3 below:

Name of Programming Package	Monthly Subscription Fee	Minimum Subscription Period	Installation Fee
Astro One: Partner Exclusive Pack	RM99.99	Twenty (24) months	RM99 for Standard Free for Plug n Play

Customers who subscribe to the Astro One: Partner Exclusive Pack above may add on Astro Fibre Services with 500Mbps at an additional charge of RM90.00 per month. The minimum subscription period for the Astro Fibre Services is twenty-four (24) months from the date of activation ("**Astro Fibre Contract**").

All prices set out above are exclusive of Government Tax.

3. In order to be eligible for Astro One: Partner Exclusive Pack, the Customer must be an employee of a participating Astro corporate partner as of the date of sign-up. Former employees of participating Astro corporate partners are excluded. The Customer will be required to provide a valid staff ID for verification purposes when the Customer fills in the Application Form.
4. Each Customer may only subscribe to a maximum of three (3) subscriptions of the Astro One: Partner Exclusive Pack, with or without the Astro Fibre Services add-on.
5. Upon expiry of the Minimum Subscription Period, the Customer may choose to continue subscribing to the Astro One: Partner Exclusive Pack.
6. In the event the Customer's Astro Services subscription account is suspended or terminated for whatever reason prior to the expiry of the Minimum Subscription Period:
 - a. the Customer shall pay the applicable early cancellation fee as follows:
 - i. for Ulti Box: RM600 to be prorated based on the percentage of remaining months of the Minimum Subscription Period; or
 - ii. for Ultra Box: RM1,000 to be prorated based on the percentage of remaining months of the Minimum Subscription Period.

For example, if a Customer terminates their Astro Services subscription account for the Ultra Box and has twelve (12) months remaining of their Minimum Subscription Period, the Customer will pay a cancellation fee of RM500 (50% of RM1,000); and
 - b. upon reconnection or reactivation of the Customer's Astro Services subscription account, the Customer will no longer be entitled to subscribe to the Astro One: Partner Exclusive Pack.
7. In the event the Customer's Astro Fibre Services subscription account is suspended or terminated for whatever reason prior to the expiry of the Astro Fibre Contract, the Customer shall pay a cancellation fee of RM100 multiplied by the remaining months of the Astro Fibre Contract.

8. If a Customer wishes to change from the Astro One: Partner Exclusive Pack to another Programming Package before the expiry of the Minimum Subscription Period, the Customer may be charged an administrative fee as determined by Astro for such a change.
9. Astro reserves the right to change, revise or amend these Terms without any prior notice to Customers and Customers will be notified of such changes from time to time, if any.