



Please tick in the boxes for applicable sections (Merge/ Split/ Transfer Ownership):

**Sept 2021

PART A: To be completed by the existing account owner

Transfer of Equipment Ownership

I hereby request for the **transfer of equipment in my account to the below person** and I shall pay all outstanding subscription fees under my account before the transfer of equipment takes effect.

I hereby agree to take full responsibility of the equipment and maintenance of the account as the existing account owner is uncontactable/ deceased. *(Please tick only if this applies and submit a copy of the death certificate).*

New Account Owner's Full Name : _____

MyKad / Passport Number : _____

Reason for Transfer : _____

Affected account details are as follows:

Account Number	:	<input type="text"/>
Smartcard Number 1	:	<input type="text"/>
Set Top Box Number 1	:	<input type="text"/>
Smartcard Number 2	:	<input type="text"/>
Set Top Box Number 2	:	<input type="text"/>
Smartcard Number 3	:	<input type="text"/>
Set Top Box Number 3	:	<input type="text"/>
Smartcard Number 4	:	<input type="text"/>
Set Top Box Number 4	:	<input type="text"/>

Note:
 Account /smartcard number available in your Astro tax invoice and set top box number available at the bottom/ back of the set top box.

Merging of Equipment

Same account owner merges the equipment into a single account.
 I hereby acknowledge to **merge below equipment** as per the following:

From Account Number:	<input type="text"/>	To Account Number:	<input type="text"/>
Smartcard Number 1	:	<input type="text"/>	
Set Top Box Number 1	:	<input type="text"/>	
Type of subscription	:	<input type="checkbox"/> Primary <input type="checkbox"/> Secondary	
Smartcard Number 2	:	<input type="text"/>	
Set Top Box Number 2	:	<input type="text"/>	
Type of subscription	:	<input type="checkbox"/> Primary <input type="checkbox"/> Secondary	
Smartcard Number 3	:	<input type="text"/>	
Set Top Box Number 3	:	<input type="text"/>	
Type of subscription	:	<input type="checkbox"/> Primary <input type="checkbox"/> Secondary	

Note:

1. Primary (normal subscription fee). Minimum one primary in each account.
2. Secondary (Multiroom rate fee). Terms & conditions apply.
3. Account /smartcard number available in your Astro tax invoice and set top box number available at the bottom/ back of the set top box.

Split of Equipment

Same account owner split the equipment into a new account.

I hereby acknowledge **splitting my additional equipment** to a new account:

Affected account details are as follows:

Account Number	:	<input type="text"/>
Smartcard Number 1	:	<input type="text"/>
Set Top Box Number 1	:	<input type="text"/>
Smartcard Number 2	:	<input type="text"/>
Set Top Box Number 2	:	<input type="text"/>
Smartcard Number 3	:	<input type="text"/>
Set Top Box Number 3	:	<input type="text"/>

Note:
Account /smartcard number available in your Astro tax invoice and set top box number available at the bottom/ back of the set top box.

I hereby certify that all the information which I have given in this (Merge/ Split/ Transfer Ownership) Equipment/ Account Form are true and accurate. I agree to abide by the Astro General Terms and Conditions (<https://www.astro.com.my/general-terms-and-conditions-for-astro-subscribers>).

Existing account owner's signature:

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Full Name : _____

MyKad / Passport No. : _____

Date of Submission : _____

Please provide below documents upon submission:

- New account owner's copy of MyKad/Passport for transfer of equipment/ account ownership. *
*Please ensure that you cross your Identification Card/MyKad copy and mark with 'for Astro purposes only'. *We do not collect/process your sensitive personal data i.e. religion as defined under the Personal Data Protection Act 2010. Please mask/blank-out this detail on your Identification Card/MyKad copy before submitting to us.

MODES OF BILLING (Please tick ONE)

Astro may send to me the bill via the following billing mode:

- Email SMS Paper bill *charges apply

AUTO DEBIT SUBSCRIPTION (PLEASE FILL IN IF APPLICABLE)

CREDIT/DEBIT CARD: VISA MASTER AMEX DINERS

BILLING FREQUENCY: Monthly Quarterly Half Yearly Yearly

CARD NUMBER:

NAME ON CARD:

ISSUING BANK:

CARD EXPIRY: MONTH YEAR

Note: Only card issued by banks in Malaysia will be accepted.

SERVICE / PACKAGE SELECTION FOR YOUR SUBSCRIPTION

- Remain existing package from previous account holder or;
 Change the package.

Please choose your preferred package below.

Without HD

- FAMILY PACK** **CHUEN MIN PACK**

Not applicable for Plus Pack, Special Interest and Astro Box Office Movies add-ons.

With HD

STARTER PACK

STARTER PACK: Mustika Chakravathy New Emperor

PACKAGE ADD ON: Sports Movie Mini

MINI SELECTION: News Kids Learning Variety

VALUE PACK

VALUE PACK: Nilai Pack Namma Pack Wah Pack Selection Pack
Choice of 1 Mini

MINI SELECTION: News Kids Learning Variety

PACKAGE ADD ON: Sports Movie Mini

Please note that there is a minimum of six (6) months subscription commitment period for Value Packs. Any early termination or downgrading to a lower pack will result in the customer having to pay an agreed fee of RM127.20 (ST incl.) on a pro-rated basis. The fees will be reflected in the Customer's Astro bill.

SUPER PACK LITE

SUPER PACK: Super Pack Lite 1 Super Pack Lite 2 Super Pack Lite 3 Super Pack Lite 4
Choice of 1 Mini Choice of 1 Mini Choice of 1 Mini Choice of 2 Mini

A CHOICE OF: Sports; or Movie

MINI SELECTION: News Kids Learning Variety

PACKAGE ADD ON: Sports Movie Mini

SUPER PACK

SUPER PACK: Super Pack 1 Super Pack 2 Super Pack 3 Super Pack 4
Choice of 3 Mini Choice of 3 Mini Choice of 3 Mini Choice of 4 Mini

MINI SELECTION: News Kid Learning Variety

PACKAGE ADD ON: Mini

