

# 3<sup>rd</sup> Quarter FY22 Results

9 December 2021

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# **3Q FY22 key performance highlights**



# Quarter-on-quarter financial highlights 2Q FY22 | 3Q FY22

#### Revenue

### RM 1.06bn | RM 1.02bn

Revenue moderated due to ongoing pandemic and protracted lockdowns which impacted Adex and Enterprise

### Commerce

### RM 105mn | RM 94mn

Performance impacted due to lower consumer spending

#### Adex

### RM 99mn | RM 94mn

Adex moderated 5% QoQ, limited by lockdowns. Recovery seen beginning October as lockdowns eased

### **EBITDA**

### RM 310mn | RM 296mn

EBITDA margin of 29%, impacted by sports cost as guided

### Normalised PATAMI (1)

#### RM 101mn | RM 96mn

Normalised PATAMI margin of 9%

### FCF of RM 207mn

#### 195% of PATAMI,

1.5 sen interim dividend declared





# 3Q FY22:Business momentum up towards quarter end











### Content

- Premiered fresh, edgy Astro Originals including i-Tanggang and The Hotel
- Most shoots and live shows halted amid imposition of full lockdown since June, resumed only in mid-Sep 2021
- Kicked off new season of Premier League
- Aired Tokyo Olympics so jump in sports cost seen as guided

### **Business highlights**

- Inked deals with Telekom
   Malaysia to deliver high quality
   digital experience to
   Malaysians, laying foundation
   for Astro to be an ISP
- Broadband customers up 83% YTD driven by value bundles
- Enterprise customers returned starting mid-Oct, up 17% QoQ as economic activities resumed under MCO Phase 4, boosted by interstate travel
- NJOI prepaid revenue YTD up 34% underpinned by HD Pack and prepaid offerings

### **New launches**

- Launched the new Astro experience and integrated Netflix on the Ultra Box in Nov, more services to follow
- Launched simple, new TV packs bundled with apps in Nov
- Launched 60 new online radio stations on SYOK, growing digital presence in the audio space

#### Adex

- Adex improved in October, supported by the economic reopening and resumption of Astro's signature shows
- Astro Radio grows listener base on FM and digital up 3% to 17.2mn weekly, cementing position as the unrivalled #1 radio and audio network in Malaysia
- Flexible adex packages to help SMEs and microbusinesses

### **Financial position**

- Free Cash Flow of RM545mn YTD
- Net Debt/EBITDA ratio at 1.5x
- Cash and cash equivalent at RM825mn



# **3Q FY22 key performance highlights**

# Year-on-year financial highlights 3Q FY21 | 3Q FY22

#### Revenue

### RM 1.11bn | RM 1.02bn

Revenue impacted by ongoing pandemic and protracted lockdowns which impacted Adex and Enterprise

#### Commerce

### RM 111mn | RM 94mn

Performance impacted due to lower consumer spending

#### Adex

#### RM 127mn | RM 94mn

Adex down 26% YoY, limited by MCO 3.0. Recovery seen beginning
October as lockdowns eased

#### **EBITDA**

#### RM 402mn | RM 296mn

EBITDA margin of 29%, impacted by sports cost as guided

### Normalised PATAMI (1)

### RM 152mn | RM 96mn

Normalised PATAMI margin of 9%

#### FCF of RM 207mn

#### 195% of PATAMI,

1.5 sen interim dividend declared

# FY22 year to date overview

	YTD FY21	YTD FY22	Change
Total TV households in Malaysia ('000) (1)	7,650	7,777	2%
TV household penetration (2)	74%	72%	(2 p.p.)
TV customer base ('000)	5,691	5,633	(1%)
Pay TV ARPU (RM)	97.6	97.4	(0.2%)
Astro TV viewership share (3)	73%	73%	-
Radio listeners weekly (FM and digital) (mn) (4)	16.7	17.2	3%
Digital MUV (mn) <sup>(5)</sup>	13.4	14.7	10%
Connected STBs ('000) (6)	1,012	1,082	7%

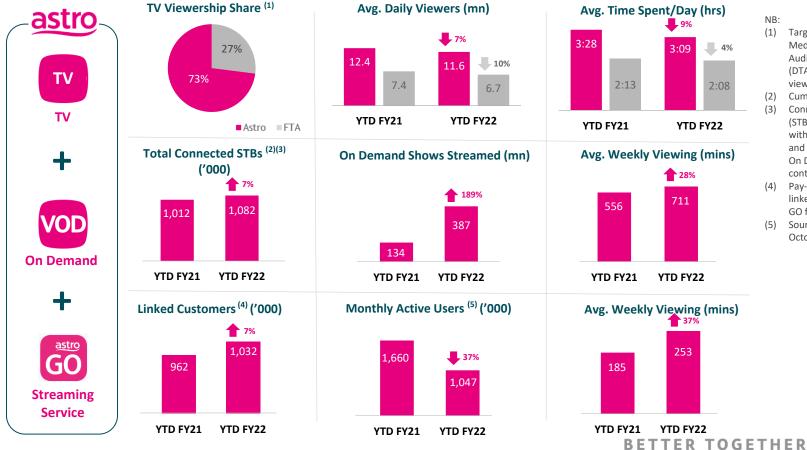
	YTD FY21	YTD FY22	Change
Revenue (RM mn)	3,251	3,144	(3%)
Commerce (RM mn)	351	314	(10%)
Adex (RM mn)	298	303	2%
EBITDA (RM mn)	1,104	980	(11%)
EBITDA margin	34%	31%	(3 p.p.)
Normalised PATAMI (RM mn) (7)	380	344	(9%)
FCF (RM mn)	1,078	545	(49%)
EPS (RM sen)	7.1	6.4	(10%)

#### NB

- (1) TV household data sourced from the Department of Statistics Malaysia and Media Partners Asia
- (2) Household penetration comprises residential Pay-TV customers and NJOI customers
- (3) Viewership share is based on DTAM deployed by Kantar Media DTAM
- (4) Weekly audience measurement is based on GfK for FM and RadioActive for digital
- (5) Digital monthly unique visitors ("MUV") to Astro's digital brands, averaged over the last 12 months as sourced from comScore
- (6) Connected set-top boxes (STBs) are internet-ready with recording functionality and have access to Astro's On Demand library of content
- (7) Normalised PATAMI excludes post-tax impact of unrealised forex gain/(loss) YTD FY22: (RM 10mn), YTD FY21: (RM 8mn) due to mark-to-market revaluation of transponder-related lease liabilities
- (8) Numbers may not add up due to rounding differences



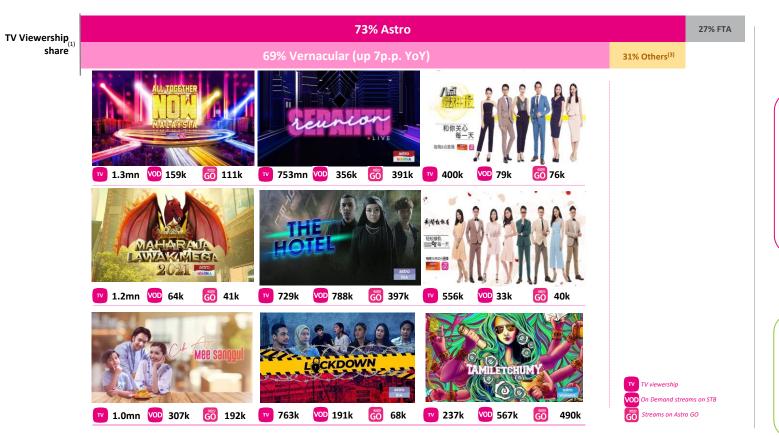
# On Demand and Astro GO key in engaging customers



NB:

- Target Audience: Kantar Media, Dynamic TV Audience Measurement (DTAM). All Astro Pay-TV viewers YTD
- Cumulative since inception
- Connected set-top boxes (STBs) are internet-ready with recording functionality and have access to Astro's On Demand library of content
- Pay-TV customers who have linked their account to Astro GO for seamless viewing
- Source: App Annie as of 31 October at device level

# c.70% of customers' time spent on vernacular, up 7 p.p.



astro

**152** (2)

channels

**130** 

HD channels

**58** 

Astro-branded channels

1

Ultra HD channel

- + 65,000 OD shows
- + 4K Ultra HD VOD

  2 Astro GO access



Prepaid

18

free channels

>60

prepaid channels & packs

<sup>(1)</sup> Target Audience: Kantar Media, Dynamic TV Audience Measurement (DTAM). All Astro Pay-TV viewers

<sup>(2)</sup> Number of channels as of 31 October 2021

# Revenue and ARPU resilient amid protracted lockdowns

Total revenue (RM mn)



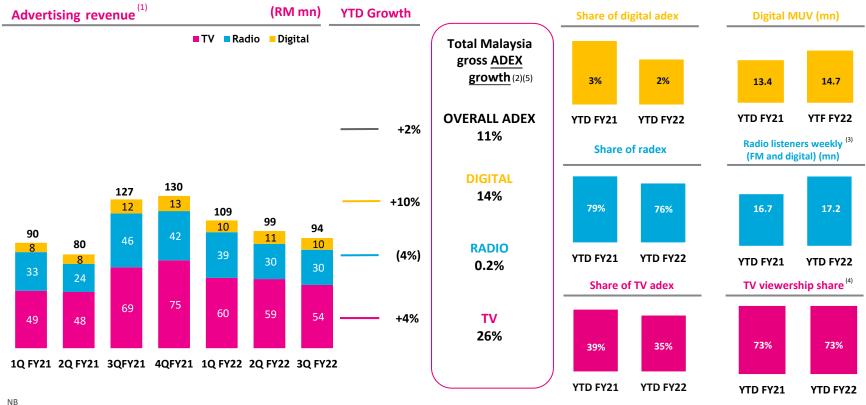
<sup>(1)</sup> Disclosed as Subscription revenue and Other revenue in our financial statements, includes revenue streams such as TV subscription, licensing income, programme sales, NJOI revenue and theatrical revenue

NB

<sup>2)</sup> YTD refers to 9 months ended 31 October

Numbers may not add up due to rounding differences

# Adex: impacted by lockdowns, recovery seen in Oct 21



Advertising income is net of commissions and discounts

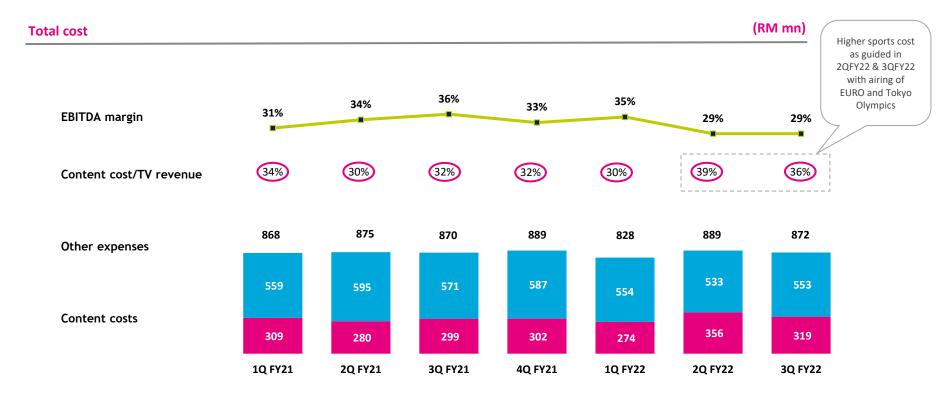
Malaysia gross adex figures (covering TV, print, radio, cinema, in store media, outdoor and digital) are based on Nielsen gross adex and IPG's estimates

Share of radex is based on Astro and IPG's estimates (with Nielsen gross adex as base). Weekly audience measurement is based on GfK for FM and RadioActive for digital

Share of TV adex is based on Astro and IPG's estimates (with Nielsen gross adex as base). Viewership share is based on DTAM deployed by Kantar

Numbers may not add up due to rounding differences

# Focused on operational efficiencies

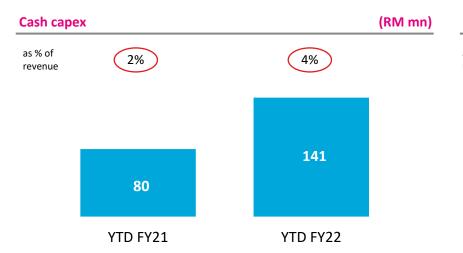


NB

<sup>(1)</sup> Content costs are disclosed as part of cost of sales in our financial statements

<sup>(2)</sup> Other expenses include marketing and distribution costs, administrative expenses, STB installation and smartcard costs, depreciation and amortisation, as well as maintenance costs

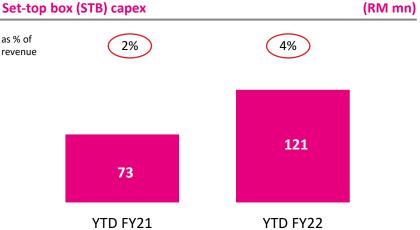
# Disciplined capex spend



Key capex investments in FY22 include:

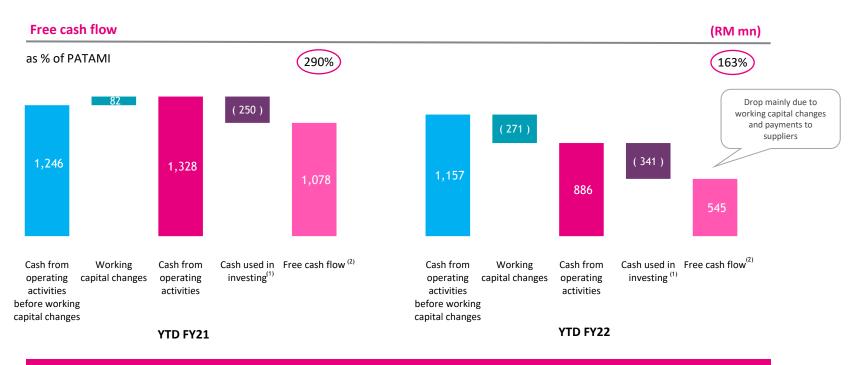
- Technology infrastructure across OTT & digital, TV and VOD
- Customer experience
- Product and service upgrading

Cash capex set to accelerate for the remainder of FY22 as guided as investments are made in support of ongoing Technology refresh



- STBs/ODUs are owned by Astro, and are capitalised
- STBs/ODUs are conservatively amortised over 3 years; note that actual useful life is typically greater than 5 years
- Discretionary 36-month bullet payment vendor financing is available for Astro for STB/ODU purchases
- As at end of Q3FY22, vendor financing stood at RM337mn, of which RM144mn is current and RM194mn is non-current

# Strong cash generation capabilities



...enabling significant flexibility on capital management and dividend policy

NB

<sup>(1)</sup> Excludes investments, disposals and maturities of unit trust and money market funds

Excludes repayments of vendor financing and payments of finance leases, which are categorised as cash from financing for consistency with Bursa disclosure

# **Quarterly dividend announcement**

- Leveraging on invested capital, AMH continues to be highly cash generative
- The Board of Directors of AMH has declared a quarterly dividend of 1.5 sen per share for 3Q FY22
- Quarterly dividend entitlement and payment dates are 24 December 2021 and 7 January 2022 respectively

# Malaysia's #1 Entertainment Destination







Standalone:







astro ulagam









### CONTENT

- Malaysia's leading content creator & aggregator
- Produced and commissioned over 9k hours of local content in FY21
- Rich On Demand library of over 65,000 titles



- Largest Pav-TV operator in SFA
- Serving 5.7mn households
- 72% household penetration
- 7.5k enterprise customers
- 35% TV adex share
- 1.1mn connected STBs

### STREAMING

sooka

- · Largest aggregator of the best global and local streaming services, for eventual integration onto STBs
- Privileged rates for streaming services for Astro customers
- Launched sooka, our own standalone streaming service catering to millennials

### DIGITAL

- 14.7mn digital MUV across over 25 digital brands
- Gempak is the #1 Malaysian digital entertainment brand
- AWANI is the Most followed news brand on social media
- 2% digital adex share

### RADIO

**GO XUQ**O

- **SYOK app** aggregates live radio, podcast, videos with 60 new online radio stations
- #1 radio brand in every language-English, Malay, Chinese, Tamil
- 17.2mn radio listeners weekly (FM and digital)
- 76% radex share

### COMMERCE

- 24/7 multilanguage shopping experience
- Five 24/7 dedicated channels in Malay and Mandarin
- Multiplatform: TV. web and mobile
- 3.1mn registered customers



# **FY22 Strategic priorities**



Pay-TV NJOI Broadband Streaming Content Provide customers the best viewing experience at home Increase content choice and ease path to purchase Grow broadband bundle take-up
OTT aggregation on app and onto our Ultra and Ulti boxes

Produce more premium Astro Originals

Drive home shopping business



Streaming
Radio
Digital brands
Commerce

Launch our own standalone, snacking, streaming product for millennials Reinvent radio for the digital future Serve growing appetite for vernacular digital content



Adex Enterprise

Refresh adex proposition with better targeting capabilities Support businesses, adding value through our content solutions

# YTD FY22 Brief

- 1 Content Slides #27 to #29
  - ✓ Astro First home cinema revenue jumped 7% YTD
  - ✓ No.1 destination during Raya, EURO and Olympics
  - Celebrating Merdeka and Astro25 with special offerings
  - ✓ Premiered new Astro originals including The Hotel and i-Tanggang
  - ✓ Adding more new content- local and international- for customers
- (2) Pay-TV Slide #19 to #21
  - ✓ Launched the new Astro experience and made available Netflix on the Ultra Box, more services to follow
  - ✓ Launched new TV packs for greater value and convenience
  - ✓ Introduced Plug & Play Ultra and Ulti Box
  - ✓ Introduced 4K HDR and Dolby Atmos viewing experience
  - ✓ Introduced continuous viewing on Ultra Box
- 3 Broadband Slide # 22 to #23
  - ✓ Inked deals with Telekom Malaysia Berhad (TM) to collaborate in delivering high quality digital experience to all Malaysians, laying foundation for Astro to be an ISP
  - ✓ Broadband customers increased by 83% YoY
  - ✓ Greater bundled value with new TV packs
  - ✓ Speeds of up to 1Gbps, with greater value and convenience
- (4) NJOI Slide #26
  - ✓ Prepaid revenue increased by 34% YTD
  - ✓ Over 60 prepaid a-la-carte channels and packs for purchase
  - ✓ Introduced NJOI HD Pack offering 12 HD channels
  - ✓ Launched My NJOI app and 2021 Sports Pass for EURO and Olympics
- 5 Adex Slides #30
  - ✓ Launched addressable advertising on Astro GO and On Demand across Ultra and Ulti boxes

- 6 Streaming services Slides #24 to #25
  - ✓ Launched sooka, our own standalone streaming service
  - ✓ Added Netflix, Disney+Hotstar and TVB Anywhere+ to our streaming family, more to come
  - ✓ Launched Interactive mode on Astro GO for an immersive sporting experience
- 7 Radio Slide #31
  - ✓ Launched 60 new online radio stations on SYOK
  - ✓ No.1 radio brand across all major languages in Malaysia
  - √ 17.2mn weekly listeners across FM and digital, up 3%.
  - ✓ Reinventing radio including podcasts and customised audio content delivered through digital
- (8) Digital brands Slide #32
  - ✓ Monthly MUVs of 14.7mn across all digital brands
  - ✓ AWANI is No.1 news brand on social media
  - ✓ Gempak, Xuan, Ulagam are Malaysia's Top digital brands
- 9 Commerce Slide #33
  - ✓ Customer grew 16% YoY, performance impacted due to lower consumer spending
  - ✓ Expanded product offering to meet rising demand for health and wellness during the pandemic
  - ✓ Special festive shows to engage customers and drive sales momentum
- 10 Enterprise Slide #34
  - ✓ Enterprise customers returned as economy reopened, customers up 17% QoQ
  - ✓ Flexible content solutions for businesses
  - Special adex packages for SME and microbusinesses

# Serving all Malaysians via 3 distinct services

For those who want the best entertainment



## Pay-TV

### TV Packs bundled with:

- The best global and local streaming services
- Broadband

For those who prefer prepaid content



## **Freemium TV**

### with:

- 18 free TV channels
- HD option at RM15 for 30 days
- Many prepaid content packs to choose from

# For pure streamers and cord-nevers

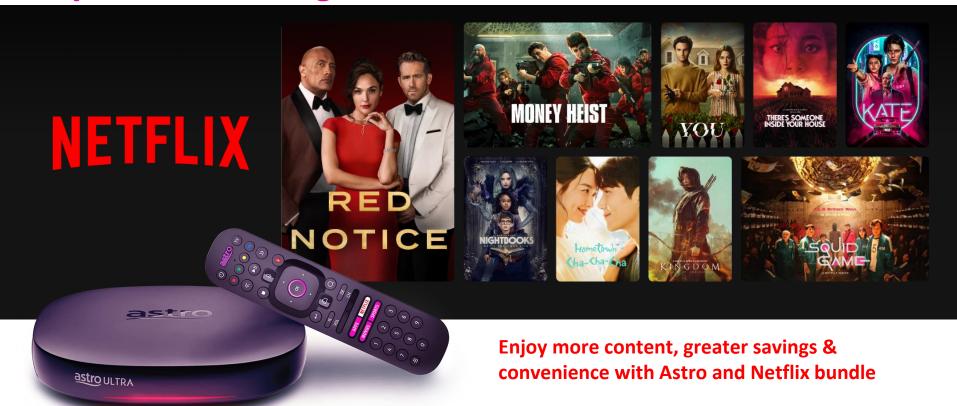


## **Freemium Streaming**

#### with:

- · Free content tier
- Premium live sports and Astro's winning local content from RM15.90 per month, renewable monthly

# Pay-TV: Welcoming Netflix onto our connected boxes



# Pay-TV: The new Astro experience







### Plug & Play Ultra and Ulti Box variants

Connect and stream Astro via home broadband without a satellite dish at home



### **Continuous Viewing on Ultra Box**

Continue to watch shows without interruption during heavy rainfall



### **Cloud Recording**

Record all the programmes you want at the same time



#### **Discover VOD**

Stream over 65,000 of videos anytime, anywhere



### **Play From Start**

Missed the beginning? Just restart whenever you want



### **New Home Screen**

Explore all programmes based on your subscription



#### Search

Find what you are looking for faster and easier

# Pay-TV: 7 new Astro packs launched, bundled with apps















Primary

Sports

Movies

Entertainment

Entertainment +

110+ channels

Premium (1,2,3)

Platinum

90+ channels
1 app

GO

100+ channels
1 app

100+ channels
3 apps



2 apps

105+ channels

GO N C

105+ channels
Up to 5 apps

From RM59.99/month

RM89.99/month

RM94.99/month

From RM89.99/month

RM129.99/month

RM124.99/month

RM194.99/month

Switch to fast fibre and enjoy greater bundle value with astro & broadband priced from RM80 for 30mbps & RM90 for 100mbps

<sup>1)</sup> TVB Anywhere+ app is only applicable for Chinese Favourites selection

<sup>(2)</sup> Prices are based on 24 months contract period. Separate pricing applicable for 0,12 months contracts

# Broadband: Bundling drives customer growth, up 83% YTD







Now with WiFi 6 Router



Speeds of up to 1Gbps

In partnership with





# **Broadband: Laying the foundation to be an ISP**



- Inked deals with Telekom Malaysia Berhad (TM) to collaborate in delivering high quality digital experience to all Malaysians in September 2021
- Strategic partnership enable Astro to gain access to TM's full suite of infrastructure and connectivity solutions that comprises wholesale services inclusive of high-speed broadband, bandwidth, backhaul and Internet access
- Lays the foundation for Astro to be an internet service provider (ISP), to provide Malaysians with the best entertainment experience and broadband

# Streaming: Malaysia's #1 Aggregator of Streaming Services





NOW YOU CAN STREAM IT ALL IN ONE PLACE

# Streaming: sooka, our standalone service for millennials



10,300

Hours of content and growing

**2.1mn** 

Users to date **273mn** 

Minutes watched to date





# **Catch live sporting events & premium local content**



- Freemium streaming service targeted at Malaysian millennials, launched in June 2021
- Featuring premium live sports, the best local entertainment and sooka exclusives
- Stream for free with ads or sign up for ad-free VIP plans from RM15.90 per month, renewable monthly

# NJOI: Prepaid revenue up 34% YTD, driven by new HD packs

tvi

**@CCM** 







minna

**18** free TV channels

okey

\*Terms and conditions apply

SENANGNYA NAK NJOI HIBURAN TERHANGAT

tvs

GO 新奇频中

GO RUUMA GO GAAYA

asvik

**EGG** 

PRIMEtime

NJOI HD for only RM15 for 30 days

go xuan

# **Content: Astro First revenue up 7% YTD**

### BEST PLATFORM FOR LOCAL FILM PRODUCERS TO PREMIERE THEIR MOVIES













#1 Local Movie Franchise in Malaysia 2021

**RM 5.1mn** 

revenue to date

**RM 2.7mn** 

revenue to date

**RM 1.7mn** 

revenue to date and counting

**RM 1.3mn** 

revenue to date and counting

COMING SOON

A film that centers around the drift motor sports COMING SOON

2<sup>nd</sup> film produced under grant collaboration with FINAS for Astro First



MALAYSIA'S LARGEST HOME CINEMA

# **Content: No.1 Sporting destination**

### KICKING OFF THE LATEST 2021/22 SEASON



### THE BEST LIVE SPORTS IS ON ASTRO

























Catch all

380 matches

Live exclusively on Astro

AND MANY MORE ...

# **Content: Bringing the best local originals to our audiences**

### FAN-FAVOURITE LIVE SIGNATURES





























# Addressable Advertising: Revolutionising TV Advertising



**First in Southeast Asia** 



- Launched addressable advertising in December 2021 for Video On Demand on Astro GO, Ultra and Ulti boxes.
- Plans underway to roll out the service on linear TV across all Astro home by in FY23

 Leveraging data and technology, Addressable advertising offers advertisers greater digital-style targeting and accountability capabilities

# Radio: 60 new online radio stations on the new SYOK!









monthly















sinar.



ZAYAR GOXUQU.

Gegar.





761k ★ 27% YoY **Podcast listens** 

17.2mn Radio listeners weekly

on FM and digital

**76%** 

Radex share

Weekly audience measurement is based on GfK for FM and RadioActive for digital

(2) Total listens averaged over 3 months (Aug – Oct 2021) based on Whooshkaa Analytics

# Digital brands: Serving 14.7mn monthly visitors...



... to meet growing demand for vernacular digital content

# **Commerce: Customers up 16% amid lower spending**























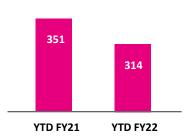
### No.1 Home Shopping brand in Malaysia

- Five 24/7 dedicated Go Shop channels in Malay and Mandarin
- Harness social media to reach younger customers
- Hourly slots across Astro channels in multiple languages and dialects
- Brand trust, quality products and value bundles continue to attract customers









NB

<sup>(1)</sup> Cumulative as of 31 January

# **Enterprise: Serving 7.5k customers, up 17% QoQ**







### COMMERCIAL

Flexi Packs designed to give commercial businesses a competitive edge with a wide choice of content

## HOSPITALITY

Hospitality Packs provides entertainment solution designed for hospitality-focused businesses with greater content flexibility and choices

### **ASTRO SINI**

Astro SINI keeps your customers entertained with Astro content on their personal devices at your business outlet without using mobile data or internet bandwidth

# **Key Social impact in FY22**







### **Education for all**

- Reach over 5mn students annually through 3 Astro Tutor TV channels on Astro and NJOI, providing fresh educational
  content, such as Pelan A+ SPM. RM120mn invested in learning content over the last decade including RM7mn in FY21
- · Launched new learning series, SPM Pro+, featuring a virtual teacher who helps students to revise core subjects
- Collaborated with Universiti Malaya, Unimas and Universiti Malaysia Sabah on #BetterTogether University Challenge to support projects by tertiary students towards realising sustainable communities
- Contributed laptops for students at SK Magandai and SK Malinsau in Sabah; and SK Sungai Paku in Sarawak to make online education content accessible

### Voice for good

· Aired over 9,500 hours of PSAs across TV, radio and digital as an agent for positivity to amplify community messages

### **Helping communities and businesses**

- · Astro First partners local film producers to premiere first run films directly to homes
- Collaborate with FINAS on TV/OTT Programme Fund to aid local film companies in production, distribution & marketing
  of local films
- Supports the needy through #KAMICARE community programmes, blood donation and COVID-19 vaccination drives
- Astro Radio supports microbusinesses by offering radio and social media advertising slots through #KAMICAREMBIZ initiatives
- Go Shop spearheaded Kita Sayang Malaysia campaign during Merdeka Day period to promote local brands, enterprises and entrepreneurs; and partner them to aid families in need

### **Caring for the Environment**

Partnered ERTH (E-Waste Recycling Through Heroes) to launch an e-waste recycling campaign, where e-waste collections
are channeled towards providing students in the B40 community with laptops to facilitate online learning



# **Appendix**

# **PAT** reconciliation

(RM mn)	YTD FY21	YTD FY22
EBITDA	1,104	980
Margin %	34%	31%
Depreciation and amortisation <sup>(1)</sup>	(452)	(414)
EBIT	652	566
Margin %	20%	18%
Finance income	19	13
Finance cost	(180)	(141)
PBT	491	438
Tax expense	(115)	(103)
Tax rate %	24%	24%
PAT	376	336
PATAMI	372	334
Margin %	11%	11%
Normalised PATAMI <sup>(2)</sup>	380	344
Margin %	12%	9%

NB

- Depreciation and amortisation excludes the amortisation of film library and programme rights which is expensed as part of content costs (cost of sales)
- (2) Normalised PATAMI excludes post-tax impact of unrealised forex gain/(loss) YTD FY22: (RM 10mn), YTD FY21: (RM 8mn) due to mark-to-market revaluation of transponder-related lease liabilities
- (3) Numbers may not add up due to rounding differences

# **Balance sheet overview**

(RM mn)	FY21	3Q FY22	(RM mn)	FY21	3Q FY22
Non-current assets	4,044	3,946	Non-current liabilities	2,996	2,737
Property, plant and equipment and right-of-use assets	1,725	1,556	Other financial liabilities	209	194
Other non-current assets	2,319	2,390	Borrowings	2,691	2,453
			Other non-current liabilities	96	90
Current assets	1,741	1,357	Current liabilities	1,641	1,408
Receivables and contract assets	583	496	Payables, contract & other financial liabilities	1,247	1,006
Cash and bank balances <sup>(1)</sup>	1,107	825	Borrowings	322	342
Other current assets	51	36	Other current liabilities	71	60
			Shareholders' equity	1,149	1,158
	5,785	5,303		5,785	5,303

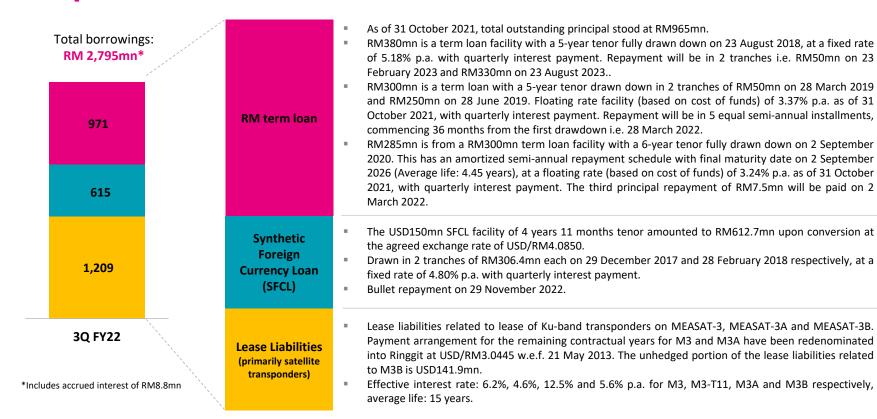
Net debt / LTM EBITDA: 1.5x (FY21: 1.3x)

NE

<sup>)</sup> Includes investment in unit trusts

<sup>(2)</sup> Numbers may not add up due to rounding differences

# **Debt profile**





# Thank you