

# **ASTRO MALAYSIA HOLDINGS BERHAD**

Incorporated in Malaysia  
(Company No. 201101004392 (932533-V))



## **WHISTLEBLOWING POLICY & PROCEDURES**

As at 9 December 2025

# ASTRO MALAYSIA HOLDINGS BERHAD

## WHISTLEBLOWING POLICY & PROCEDURES

### REPORTING AND INVESTIGATION

Any employee or member of the public who has knowledge or is aware of any improper conduct committed or about to be committed within the AMH Group ("Group") is encouraged to make disclosure to ANY of the following reporting channels, which will be treated in strict and confidential manner:

Email to [whistleblowingline@astro.com.my](mailto:whistleblowingline@astro.com.my)  
WhatsApp or call 019-6002258 from Monday to Friday during office hours (9am to 6pm)

In writing to:

Audit & Risk Committee Chairman  
c/o Corporate Secretarial Division, All Asia Broadcast Centre  
Technology Park Malaysia Lebuhraya Puchong - Sungai Besi,  
Bukit Jalil 57000 Kuala Lumpur, Malaysia

AND/OR

Vice President, Corporate Assurance Division  
Level 1, Astro Group Services Sdn Bhd All Asia Broadcast  
Centre  
Technology Park Malaysia Lebuhraya Puchong - Sungai Besi,  
Bukit Jalil 57000 Kuala Lumpur, Malaysia

All concerns raised via the whistleblowing channels shall be assessed, managed and investigated in a fair and proper manner.

### DISCLOSURE OF IDENTITY

In order to enable the Group to accord the Whistleblower with the necessary protection under this Policy and also to obtain more details pertaining to the disclosure, the Whistleblower is encouraged to disclose his/her personal details as follows:

- Full Name
- Contact details (e.g. phone number, email address etc.)

### SCOPE OF REPORTING

This Policy is applicable to internal and external stakeholders of the AMH Group.

Any improper conduct including but NOT limited to the following:

- commission of a criminal offence
- breach of the Group's core values or key principles such as those outlined in the Code of Business Ethics
- non-compliance of the Anti-Bribery and Anti-Corruption Programme and relevant policies/standard operating procedures/guidelines including, but not limited to, facilitation payment, gifts, hospitality, sponsorship, charitable and political contributions
- breach of any statutory requirements or failure to comply with a legal obligation
- financial irregularity
- endangering health and safety or the environment
- unethical behaviour
- deliberate failure to conduct business and operations in the Group or on behalf of the Group in a manner that results in the assets of the Group being at risk
- deliberate concealment of information on any of the above matters
- Any other action that would cause significant harm to the Group or to any person(s).

### REQUIREMENT OF GOOD FAITH

Any employee who intends to lodge any report of improper conduct shall ensure that the report of improper conduct is made in good faith, for the best interest of the Group and not for personal gain or motivation.

If the investigation later revealed that the disclosure was made with malicious intent, appropriate action can be taken against the Whistleblower.

### ANONYMOUS ALLEGATIONS

Anonymous reports are not encouraged as any follow up to ascertain the facts or to obtain further information for investigation purposes would be very difficult.

Although the Group is not expected to address any anonymous allegations, the Group may, however, consider investigating an anonymous allegation after having considered the following:

- the seriousness of the concern.
- the credibility of the concern; and
- the likelihood of confirming the concern from credible sources.

The Group may decide to close cases which lack material evidence, particularly where the report originates from an anonymous source and further information cannot be obtained.

### CONTENT OF DISCLOSURE

Any disclosure made herein should contain the following information:

- Details of the person(s) involved and the allegation (Nature and when & where misconduct/wrongdoing took place)
- Other relevant information
- Any supporting evidence, if available.

### PROTECTION ACCORDED TO THE WHISTLEBLOWER

A Whistleblower will be accorded with protection under this Policy provided that the disclosure is made in good faith. The Whistleblower will receive no retaliation for reports made in good faith, even if the investigation finds him to be mistaken about the facts or rules. Anyone who retaliates against a Whistleblower will be subjected to disciplinary action.

The protection to the Whistleblower; can be revoked under the following circumstances, amongst others:

- Whistleblower participated in the improper conduct
- Disclosure is made with malicious intent

### CONFIDENTIALITY

- All Improper Conduct Report will be treated as confidential and sensitive, particularly, the identity of the Whistleblower.
- If a situation arises where it will be necessary to disclose the identity of the Whistleblower, the Vice President of Corporate Assurance shall inform the Whistleblower that his/her identity is likely to be disclosed and to obtain his/her consent and if the investigation can be further pursued.
- Anyone who reveals the identity of a Whistleblower without prior agreement from the Whistleblower will be subject to disciplinary action.
- Anonymity however cannot be respected if the identity of the Whistleblower is required by law to be disclosed.