

TERMS & CONDITIONS
MSA Festival & Awards Offer 2026
("Campaign")

1. These terms and conditions for the Campaign ("**Campaign Terms & Conditions**") shall be read together with the [General Terms & Conditions for Astro X3 Packs](#). Capitalised terms used in these Campaign Terms & Conditions shall have the same meaning ascribed to them in the [General Terms & Conditions for Astro X3 Packs](#) a, unless otherwise specified. In the event of conflict or inconsistency between these Campaign Terms & Conditions and the [General Terms & Conditions for Astro X3 Packs](#), these Campaign Terms & Conditions shall prevail to the extent of resolving such conflict or inconsistency.
2. The Campaign will be held from 14 August 2026 until 31 August 2026, both dates inclusive ("**Campaign Period**"). Astro has the sole and absolute discretion to extend or vary the Campaign Period without prior notice to Customers. During this Campaign Period, Astro will be offering to Customers the following offer ("**Offer**"), subject to the eligibility requirements set out in paragraph 3 below:

Programming Package	Subscription Fees Retail Price	Campaign Subscription Fee
Astro X3: Sports 12	RM89.99 per month	RM 29.99 per month

All prices set out above are exclusive of Government Tax.

3. Eligibility Requirements.
 - a. New and existing Customers of the Astro Services ('Astro One' or 'Astro X3') are eligible for the Offer provided that the Customer is an attendee of the MSA Festival & Awards 2026 on 14 August 2026 ("**Event**").
 - b. Astro reserves the right to verify a Customer's eligibility prior to granting the Offer.
4. Additional Conditions for Customers.
 - a. *Existing Customers.* Customers with an existing and active Astro Services subscription account ('Astro One' or 'Astro X3') may subscribe to the Offer during the Campaign Period provided that the Customer subscribes to the Offer with a new 'Astro X3' Services subscription account with a different email address from their existing subscription account, in accordance with the [General Terms and Conditions for Astro X3 Packs](#).
 - b. *New Customers.* New Customers without an existing Astro Services subscription account ('Astro One' or 'Astro X3') may subscribe to the Offer during the Campaign Period.
 - c. The Offer does not include any add-ons. If the Customer intends to subscribe to an add-on, this will be charged separately at the then-prevailing retail rate.

d. To redeem the Offer, Customers must follow the steps below:

- i. During the Event an Astro representative will provide the Customer with details of the webpage to redeem the Offer ("**Webpage**"). Customer will access the Webpage such as by scanning a QR code or such other method as informed provided by the Astro representative;
- ii. Customer will complete the sign-up and redemption journey, the details of which are at Astro's sole and absolute discretion.

The Customer must complete the sign-up and redemption journey before the expiry of the Campaign Period. If the Customer does not have access to the details of the Webpage after the Event date, the Customer may send an email to nur-ashiqin-nisa_norazli@astro.com.my for further assistance.

5. Fixed Term Contract. Customers who subscribe to the Offer must maintain and keep their 'Astro X3' Services subscription account active for a Fixed Term Contract of twelve (12) consecutive months starting from the activation date of such account.
6. Change of Programming Package. If a Customer wishes to change from the Offer to another 'Astro X3' Programming Package before the expiry of the Fixed Term Contract:
 - a. the Customer will be charged the applicable administrative fee as determined by Astro (if any) for such a change in accordance with the [General Terms & Conditions for Astro X3 Packs](#);
 - b. the Customer will no longer be entitled to subscribe to the Offer on these Campaign Terms & Conditions after the change of Programming Package; and
 - c. the Customer will be subject to a Fixed Term Contract commencing from the date the Programming Package is changed in accordance with the [General Terms & Conditions for Astro X3 Packs](#).
7. Early Termination or Suspension. In the event of any breach by Customer of these Campaign Terms & Conditions and/or the [General Terms & Conditions for Astro X3 Packs](#), Astro reserves the right to suspend or terminate the Customer's 'Astro X3' Services subscription account in accordance with the [General Terms & Conditions for Astro X3 Packs](#).
8. Following the suspension or termination, if the Customer so wishes to reconnect or reactivate the 'Astro X3' Services subscription account, the Customer will no longer be entitled to subscribe to the Offer and on these Campaign Terms & Conditions.
9. Expiry of Fixed Term Contract. Upon expiry of the Fixed Term Contract, the Customer may choose to continue subscribing to their selected Programming Package at the applicable then-current subscription fees retail price in accordance with the [General Terms and Conditions for Astro X3 Packs](#).

10. The Offer is separate and independent of and will not be valid with any other on-going Astro promotions, offers, or campaigns.
11. Astro reserves the right to change, revise, or amend these Campaign Terms & Conditions without any prior notice to Customers. Customers will be notified of such changes from time to time, if any.